

# ***Ace Products Group***

## **Rock-N-Roller Cart Warranty Claims**

*\*Warranty on cart frame is one year from date of purchase.*

*\*Warranty on tires and casters is 60 days from date of purchase.*

If you experience problems with your cart frame, caster wheels, or tires within the specified time frames above, please follow the procedure below:

Mail or fax a copy of your purchase receipt to:

Ace Products Group  
775 Baywood Dr., #100  
Petaluma, CA 94954

Attn: Rock N Roller Customer Service

Please print out this page, and be sure to include it with the returned product:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone #: \_\_\_\_\_

E-mail: \_\_\_\_\_

Specific  
Problem: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

As long as all the information is received and the warranty claim is deemed valid, your replacement will be shipped within 7 days of our receiving the defective product.

If you have any questions, **Visit [www.aceproducts.com](http://www.aceproducts.com)**